

Barbara Petito

3734 Locust Avenue, Seaford, New York 11783

Mr. Uzi Ovadia
Oz General Contracting, Inc.
2579 Merrick Road
Bellmore, New York 11710

Dear Mr. Ovadia:

I would like to say how pleased my family and I are with our new bathroom. Our bathroom was in dire need of a face-lift and now it looks great. It's amazing the transformation that took place in only five days.

I would like to thank everyone in your organization who was so helpful and considerate to me throughout the entire process. Everyone I came in contact with was very responsive to my concerns and very professional. Please express my sincere thanks to:

1. Your dedicated office staff, Frankie and Laurie who answered my many questions every time I came into the showroom.
2. Fidel and his crew who made the transformation possible. Fidel was very knowledgeable, he answered all my questions, made suggestions and kept me informed of what was happening as the project progressed.
3. Manny and his assistance who did the tile work. Manny was also very knowledgeable and answered all my questions.

Mr. Ovadia, there are several things I liked about doing business with your firm, of course, number one is the professionalism of everyone in your organization. I also like that you do not farm out any of your work. Also, the fact that you have your own manufacturing facilities is a plus; I didn't have to settle for a stock vanity or medicine cabinet.

Even before my bathroom was complete I had recommended you to several friends; and as you are well aware; one of them has already signed a contract with you. When we are ready for our next project you can be sure I'll call on you again.

Again, my sincere thanks to you and everyone in your organization for a job well done.

Sincerely,